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Dear Parents/Carers,

Following on from discussions over the past year at our Parent/Carer Forums regarding the school's current booking system, we have made a decision to begin rolling out a new system from the Autumn term 2026. This will be initially for booking the new Free Breakfast Provision and Activity Clubs.

WHERE TO FIND YOUR ACCOUNT

To access your account please follow the link <https://rockmount.magicbooking.co.uk>. When you get to the login page, click the link 'Forgotten Password', enter the email address we've sent this email to and follow the instructions received in the email to create your password. Check your junk folder if you don't see the email in your inbox. Your account will automatically be created by importing yours and your children's data from our School Management System. You will need to complete a consent form and once done you will be ready to book clubs and the Free Breakfast Provision. Activity Clubs will be bookable from the 2nd September 2026 at 12pm. This date has been selected as Ana de Miguel will be available to answer any questions or queries.

For the time being we will continue to use ParentPay to pay for Rockmount Children's Club and we hope to roll this out in the near future. If you wish to apply for a place, please complete an application form.

As with any system change, we are going to do our utmost to minimise the impact this will have on our families, we are kindly asking for your patience during the transition period.

Thank you for your cooperation.

Yours sincerely,

The Rockmount Team